

## Arriva Bus M-Ticket User Guide

In order to register for the Arriva Bus M-Ticket application you will need to text the word REG to 82500 or register online at [www.arrivabus.co.uk](http://www.arrivabus.co.uk). A text message will then be sent to your message inbox containing the application to download.



Once the application has been downloaded to your handset it will be stored within your Games/Applications/Downloads menu depending on handset type. (See below) You will also be sent a PIN number by SMS.



When you open the application, the screen will display a message 'Allow network access – This application is not from a trusted source continue? Click 'Yes'



You will then see a screen as shown below whilst the application loads. This may take a few seconds.



You will then be taken to a Main Menu screen as shown below. To purchase a ticket, scroll down and click on 'Purchase'



You will then be taken to a Ticket Selection screen. From the drop down menus select your ticket type by choosing your Region, Daily/Weekly or 4-weekly ticket and Zone. Then click 'Buy'



You will then be asked to enter your 4 digit PIN number (which was sent to you by SMS when you downloaded the application)



You will then be asked 'Are you Sure?' This gives you the option to cancel the ticket purchase if you have made a mistake. To confirm click 'Yes'



The ticket will then be sent to your handset within a few seconds. The ticket will be stored Within your 'Use Ticket' function on the main menu. (You will see a confirmation of the ticket price as shown below)



You can preview your ticket before activation by going into 'Preview Ticket' from the main menu. The ticket will be shown with a yellow background as shown below.

When you actually want to activate your ticket you need to go into the 'Use Ticket' function and click on the ticket you wish to activate. Again you will be asked 'Are you Sure?' Click 'Yes'

Your activated ticket will then be displayed on your screen as shown below, and you simply show this to the driver when boarding the bus. Your ticket will automatically be removed from your handset once it has expired.



## Additional Functionalities

If you have registered by the Text 'REG' method you will need to register your details before you start using m-Ticket. To do this click on 'Registration' and enter your details, and chose Credit/Debit Card or TopUp payment method



It is also advisable to change your PIN number to something easy for you to remember. This can be achieved from the 'Settings' function on the Main menu

